



# Veteran's Hotline

President Trump's long-promised hotline for veteran complaints officially launched, but questions remain about the long-term plans for the new resource.

The phone line — live now at 855-948-2311 — is designed to “collect, process and respond to the complaints of individual veterans in a responsive, timely and accountable manner,” according to Department of Veterans Affairs officials.

VA Secretary David Shulkin on Wednesday described the initial roll-out of the line as a soft launch, with “live-answer agents” receiving and processing some of the calls. He promised that by Aug. 15, the hotline will have continuous coverage from a live operator 24 hours a day, every day of the week.

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